

Consumer Complaint and Redress Forum

Consumer Complaint and Redress Forum
Law and Governance Unit
Consumer Rights Commission of Pakistan
P. O. Box: 1379, Islamabad

Fill in this form and post, fax or e-mail it to Consumer Complaint and Redress Forum (CCRF) with supporting documents. CCRF will take up your complaint for redressal.

1. Full Name of Complainant Mr. / Ms. -----
Postal Address-----
Phone No. (Office) ----- (Residence)-----
E-mail Address -----
2. Full Name of Opposite Party¹-----
Address of Opposite Party-----
3. Date When Reason for Complaint Arose -----
4. Description of Complaint

5. Did you take any step for redressal of complaint? Describe briefly. -----

¹Opposite Party means the individual, authority, or organization, etc. against whom the complaint is directed.

6. Did the Opposite Party take any measure to redress your complaint?-----

7. Present Status -----

8. Do you make any amount of estimated claim and/or compensation in rupees against the opposite party? Describe, if any. -----

9. Documents Enclosed

- | | |
|------------|-----------|
| i. ----- | ii. ----- |
| iii. ----- | iv. ----- |
| v. ----- | vi. ----- |

Date ----- Signature of Complainant -----

Note: CCRF takes up consumers' complaints according to the policy of CRCP and responds to complainant within seven days from the date of receipt of complaint application.