



CONSUMER RIGHTS COMMISSION  
OF PAKISTAN

**Contact Details of Regulatory Bodies/DISCOs and other Organizations for ease of Consumers**

Sr.No	Name of Organization/Entity	Chairman/CEO/MD /Head	Address	Contact No.	Email	Complaint Cell
1.	Gujranwala Electric Power Company (GEPCO)	Ghiasuddin Ahmed	Gujranwala Electric Power Company 565/A Model Town G.T Road Gujranwala	0340-0001449	ceogepco@yahoo.com	<a href="http://www.gepco.com.pk/Complaint.aspx">http://www.gepco.com.pk/Complaint.aspx</a>
2.	Tribal Electric Supply Company (TESCO)	Shafiq ul Hassan	TESCO Head Quarter, Shami Road WAPDA House Peshawar. Central Customer Services Center, TESCO HQ	091-9212006	contact@tesco.gov.pk	091-9213232
3.	Quetta Electric Supply Company (QESCO)	Attaullah Bhutta	QESCO(Head Quarters), Main Zarghoon Road, beside CCPO Office, Quetta Cantt.	081-9201445	feedback@qesco.com.pk	Main Liaqat Bazaar, in front of city Police Station, 1 <sup>st</sup> Floor Fire Brigade Plaza, Quetta
4.	Peshawar Electric Power Company (PESCO)	Dr. Amjad Khan	WAPDA House Peshawar, Mall Rd, Bashirabad Peshawar, Khyber Pakhtunkhwa	091- 111-000-128	billing.pesco@gmail.com.	billing.pesco@gmail.com
5.	Multan Electric Power Company (MEPCO)	Tahir Mehmood	MEPCO HQ, Multan.	061-9220222	Ceo_mepco@yahoo.com	061-9220313 , 061-9220314 & Toll free No. 0800-63726
6.	Lahore Electric Supply	Mujahid Pervaz	22/A Queens Road Lahore	042-99204820-30, Ext: 100		<a href="http://www.lesco.gov.pk/Modules/Complaints/">http://www.lesco.gov.pk/Modules/Complaints/</a>



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	Company (LESCO)			For complaints:- 042-111000118		<a href="#">FileComplaint.asp</a>
7.	K-Electric (formerly KESC)	Syed Moonis Abdullah Alvi	KE House, 39-B, Sunset Boulevard, Phase-II, Defence Housing Authority, Karachi.	021-3263 7133	<a href="mailto:customer.care@ke.com.pk">customer.care@ke.com.pk</a>	<a href="mailto:customer.care@ke.com.pk">customer.care@ke.com.pk</a>
8.	Islamabad Electric Supply Company (IESCO)	SHAHID IQBAL CHOUDHRY	Islamabad Electric Supply Company IESCO Head Office St,40 Sector G-7/4 Islamabad	051-9252937	<a href="https://iesco.com.pk/index.php/customer-services/e-complaint">https://iesco.com.pk/index.php/customer-services/e-complaint</a>	<a href="https://iesco.com.pk/index.php/customer-services/e-complaint">https://iesco.com.pk/index.php/customer-services/e-complaint</a>
9.	Sukkur Electric Power Company (SEPCO)	Nisar Ahmed	Sukkur Electric Power Company SEPCO Head Office St,40 Sukkur	071-9310917	Not available	<a href="http://sepcocom.pk/index.php/register-complaint">http://sepcocom.pk/index.php/register-complaint</a>
10.	Hyderabad Electric Supply Company (HESCO)	Abdul Haq Memon	HESCO Headquarter WAPDA Complex, Hussainabad Hyderabad	022-9260161	<a href="mailto:dmprescohyd@gmail.com">dmprescohyd@gmail.com</a>	<a href="http://www.hescogov.pk/complaint.asp">http://www.hescogov.pk/complaint.asp</a>
11.	Faisalabad Electric Supply Company (FESCO)	Engr. Mujahid Islam Billah	West Canal Road, Abdullah Pur, Faisalabad	041- 9220184	<a href="mailto:ceo@fesco.com.pk">ceo@fesco.com.pk</a>	041- 9220184-9220229
12.	National Electric Power Regulatory Authority (NEPRA)	Rehmatullah Baloch	NEPRA Tower Attaturk Avenue (East), Sector G-5/1, Islamabad.	051-2013200	<a href="mailto:office@nepra.org.pk">office@nepra.org.pk</a>	
	Director (Consumer		NEPRA Tower	051-2013200	<a href="mailto:cad@nepra.org.pk">cad@nepra.org.pk</a>	



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	Affairs) NEPRA		Attaturk Avenue (East), Sector G-5/1, Islamabad.			
	Regional Office Lahore	NEPRA	212, National Towers, Opposite LDA Plaza, Edgerton Road, Lahore Tel:	042-99203483	<a href="mailto:cadlahore@nepra.org.pk">cadlahore@nepra.org. pk</a>	
	Regional Office Karachi	NEPRA	1st Floor, Office No. 101, Balad Trade Center, Plot No. 15/118, Block No. 3, Bahar Muslim Housing Society, Karachi	021-34893001	<a href="mailto:cadkarachi@nepra.org.pk">cadkarachi@nepra.org .pk</a>	
	Regional Office Peshawar	NEPRA	Room No. 3 & 4, 2nd Floor, Tasneem Plaza, 6th Saddar Road, Peshawar Cantt.	091-5271238	<a href="mailto:cadpeshawar@nepra.org.pk">cadpeshawar@nepra.o rg.pk</a>	
	Regional Office Quetta	NEPRA	Room No. 1, 2nd Floor, Rehman Center, 7-A, Opposite NADRA Office, Model Town, Hali Riad, Quetta	081-2822036	<a href="mailto:cadquetta@nepra.org.pk">cadquetta@nepra.org. pk</a>	
<b>13.</b>	Oil and Gas Regulatory Authority (OGRA)	Uzma Adil Khan	54-B, Fazal-e-Haq Road, Blue Area, Islamabad	051-9244090	<a href="mailto:chairperson@ogra.org.pk">chairperson@ogra. org.pk</a>	
	Focal Person OGRA	Imran Ghazanvi	54-B, Fazal-e-Haq Road, Blue Area, Islamabad	051-9244090	<a href="mailto:imran.ghazanvi@ogra.org.pk">imran.ghazanvi@og ra.org.pk</a>	



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14.	Pakistan Telecommunication Authority (PTA)	Major General (R) Amir Azeem Bajwa HI (M)	PTA Headquarters, Sector F- 5/1, Islamabad,	051-2878143	complaint@pta.gov.pk	
15.	Pakistan Electronic Media Regulatory Authority (PEMRA)	Muhammad Saleem Baig	G-10 Mauve Area G 8/1 G-8, Islamabad	(051) 9107151	0800-73672	
16.	Frequency Allocation Board (FAB)	Muhammad Naeem	Plot # 112 Sector H-10/4 Islamabad	051-9257747	info@fab.gov.pk	
17.	Public Procurement Regulatory Authority (PPRA)	Dr. Fida Muhammad Wazir	Public Procurement Regulatory Authority (PPRA), FBC Building 1st Floor, G-5/2, Islamabad	051-9224824	nip@ppra.org.pk	
18.	State Bank of Pakistan (SBP)	Reza Baqir	I.I. Chundrigar Road Karachi	021- 111-727-111		
	Deputy Director (Consumer Protection Department)	Sundus Saleem	Banking Conduct and Consumer Protection Department, State Bank of Pakistan, I.I. Chundrigar Road,	021- 111-727-111		
19.	Securities and Exchange Commission of Pakistan (SECP)	Farrukh. H. Sabzwari	NIC Building, 63 Jinnah Avaneue, Blue Area, Islamabad	051-9207091		
20.	Competition Commission of	Vadiyya Khalil	7th Floor South , ISE Towers 55-B,	051-9100260		



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	Pakistan (CCP)		Jinnah Avenue, Islamabad			
21.	Drug Regulatory Authority	Asim Rauf	TF Complax G9/4, Islamabad	051-9107307	ntf_drap@dra.gov.p k	
22.	Private Education Regulatory Authority	Imtiaz Ali Qureshi	Al Farabi Special Education Complex, Hanna Road, Opposite NORI Hospital, Sector G- 8/4, Islamabad	051-9107701	chairman@peira.go v.pk	
23.	Pakistan Medical and Dental Council (PMDC)	Dr Tariq Bhutta	4 Service Road South, G-10 Mauve Area G 10/4 G-10, Islamabad	051-9106151	registrar@pmdc.org .pk	
24.	Pakistan Engineering Council (PEC)	Engr. Jawed Salim Qureshi	Ataturk Avenue (East), G-5/2 Islamabad	051-111-111- 732	registrar@pec.org.p k	
25.	Pakistan Nursing Council	Dr. Rafat Jan	National Institute of Health, Park Road,Chak Shehzad, Islamabad	051-9255813	info@pnc.org.pk	
26.	Pakistan Tibb Council	Prof.Dr Zabta Khan Shinwari	National Council for Tibb. 3- Constitutional Avenue, G-5/2, 3 Pakistan academy of Sciences Building 3 G-5/2 G-5, Islamabad,	051-920 4378	info@nct.gov.pk	
27.	Pakistan	Farzana Altaf Shah	Plot # 42, Street #	051-9250713	dg@environment.go v.pk	



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	Environmental Protection Agency		06, H-8/2, Islamabad			
<b>Food Authorities</b>						
28.	Punjab Food Authority	Captain (R) Muhammad Usman Younis	83-C, New Muslim Town near Naqsha Stop, Lahore	0800-80500		
29.	Sindh Food Authority	Amjad Ali Laghari	D 47, Block-1 Block 1 Clifton, Karachi	021-35290932-4		
30.	KP Food Safety & Halal Food Authority	Riaz Khan Mahsud	New C&W Building Ground Floor Khyber Road Peshawar	091-9212959	info@kpfsa.gov.pk	
31.	Provincial Ombudsman (Punjab)	Najam Saeed	Prof. Ashfaq Ali Khan Rd, Anarkali, Lahore	042-99211780		
32.	Federal Ombudsman	Tahir Shahbaz	36-Constitution Avenue, Opposite Supreme Court, G-5/2, Islamabad	051-9217200		
33.	Provincial Ombudsman (Sindh)	Asad Ashraf Malik	Secretariat Provincial Ombudsman Sindh, Shahrah-e-Kamal Ataturk, Karachi	021-99211031	mohtasibhd@yahoo.com	
34.	Provincial Ombudsman (KPK)	Syed Alamgir Shah	OPF Building, Near NADRA Office, Phase-V,	091-9219531-32	provincialombudsman@gmail.com	



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			Hayatabad, Peshawar,			
35.	Provincial Ombudsman (Balochistan)	Abdul Ghani Khilji	Provincial Ombudsman (Mohtasib) Secretariat Balochistan, 47-A Zarghoon Road, Quetta	081-9201827	<a href="mailto:secretary@ombudsmanbalochistan.gov.pk">secretary@ombudsmanbalochistan.gov.pk</a>	
36.	Senior General Manager Pakistan Railway	Muhammad Aftab Akbar	Railway Station Lahore	042-99201738		
37.	Chairman PIA	Air Marshal Arshad Mahmood Malik	Customer Services Division, 2nd Floor, Safety Building, PIA Head office, Karachi.	021-111-786- 786	<a href="mailto:care@piac.aero">care@piac.aero</a>	
38.	Chairman SNGPL	Mahmood Zia Ahmad	Gas House, 21- Kashmir Road, P.O Box No. 56 Lahore 54000, Pakistan	1199	<a href="mailto:customerservices@sngpl.com.pk">customerservices@sngpl.com.pk</a>	
39.	Chairman SSGC	Mohammad Wasim	ST-4/B, Block 14, Sir Shah Suleman Road, Gulshan-e- Iqbal, Karachi	021-9902 1000	<a href="mailto:info@ssgc.com.pk">info@ssgc.com.pk</a> <a href="https://www.ssgc.com.pk/web/?page_id=132">https://www.ssgc.com.pk/web/?page_id=132</a> (for online complaints)	
40.	Chairman WASA (Lahore)	Zahid Aziz	2-Zahoor Elahi Road, Gulberg-II, Lahore.	0336-8844444		



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41.	Chairman WASA (Rawalpindi)	Raja Shaukat Mehmood	Address:WASA Headquarter Laiquat Bagh Murree Road Rawalpindi	051-5555489-93	Helpline 1334	
42.	Chairman Capital Development Authority	Amer Ali Ahmed	Khayaban-e- Suharwardi, Sector G-7/4, Islamabad	051-9253016	chairman@cda.gov. pk	
43.	Chairman Rawalpindi Development Authority (LDA)	Muhammad Arif Abassi	RDA Headquarters Murree Road Near Liaqat Bagh, Rawalpindi, Pakistan	051-5555490-92	info@rda.gop.pk	
44.	Director General Lahore Development Authority (LDA)	Usman Moazzam	467-DII Johar Town Lahore, Pakistan	042-111-111-532		
45.	Chairman Karachi Development Authority (KDA)	Abdul Qadeer Mangi	1st Floor, Civic Center Gulshan-e- Iqbal, Karachi.	021-99232400	dg@kda.gos.pk	
46.	Director General Balochistan Development Authority (BDA)	Muhammad Ismail Gujjar	Quetta Cantt, Quetta	(081) 9202040	<a href="http://cmbalochistan.com">cmbalochistan.com</a> <a href="mailto:laintcell@gmail.com">laintcell@gmail.com</a>	
47.	Director General Peshawar Development Authority (PDA)	Muhammad Uzair	Phase 5 Hayatabad, Peshawar, Khyber Pakhtunkhwa	(091) 9217028	dgpdahst@gmail.com	